

**LASER**

**THE LASER GROUP (PTY) LIMITED**  
**("LASER")**

**(Registration number: 2001/008431/07)**

**MANUAL PREPARED IN ACCORDANCE WITH SECTION 51 OF  
THE PROMOTION OF ACCESS TO INFORMATION ACT, ACT  
NO. 2 OF 2000 ("THE ACT")**

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## 1. INTRODUCTION

The manual is to assist potential requestors as to the procedure to be followed when requesting access to information / documents from Laser as contemplated in terms of the Act.

The manual may be amended from time to time and as soon as any amendments have been finalised the latest version of the manual will be made public.

Any requestor is advised to contact Alan Swanson should he / she require any assistance in respect of the utilisation of this manual and/or the requesting of documents / information from Laser.

The following words will bear the following meaning in this manual :-

"the Act"	shall mean the Promotion of Access to Information Act, No. 2 of 2000, together with all relevant regulations published;
"the/this manual"	shall mean this manual together with all annexures thereto as available at the offices of Laser from time to time;
"SAHRC"	shall mean the South African Human Rights Commission;
"Laser"	shall mean The Laser Group (Pty) Limited and any the following subsidiary and associate companies:

<u>Name of company</u>	<u>Company</u> <u>Reg. No.</u>
Laser Logistics (Pty) Ltd	1999/026761/07
GAC Laser International Logistics (Pty) Ltd	2006/033426/07
DPD Laser Express Logistics (Pty) Ltd	2006/033353/07
Laser Ezothutho (Pty) Ltd	1961/000828/07

2. **CONTACT DETAILS** (Section 51(1)(a) of the Act)

**Name of body** : The Laser Group (Pty) Limited  
**Chief Executive Officer** : Philip John Hayes  
**The appointed information Officer** : Alan James Swanson  
**Address** : 2<sup>nd</sup> Floor  
Dean Street Arcade  
Dean Street  
Newlands  
**Postal address** : Suite 175, Private Bag X18  
Rondebosch  
7701  
**Telephone** : +27 21 659 4000  
**Fax** : +27 21 659 4090  
**E-mail** : alans@laserserv.co.za

3. **GUIDE IN TERMS OF SECTION 10 OF THE ACT** (Section 51(1)(b) of the Act)

In terms of section 10 of the Act a guide will be compiled by the SAHRC containing such information as may be required by a person who wishes to exercise any right contemplated in the Act. The guide will be made available by the SAHRC by no later than August 2003.

**Contact details of the South African Human Rights Commission:**

PAIA Unit  
The Research and Documentation Department  
Private Bag 2700  
HOUGHTON  
2041

Telephone : +27 11 484 8300  
Fax : +27 11 484 0582  
Website : [www.sahrc.org.za](http://www.sahrc.org.za)  
E-mail : [PAIA@sahrc.org.za](mailto:PAIA@sahrc.org.za)

4. **NOTICE(S) IN TERMS OF SECTION 52(2) OF THE ACT** (Section 51(1)(c) of the Act)

At this stage no notice(s) has / have been published.

5. **INFORMATION / DOCUMENTS AVAILABLE IN ACCORDANCE WITH OTHER LEGISLATION** (Section 51(1)(d) of the Act)

Laser keeps information / documents in accordance with the following legislation (please note that this is not an exhaustive list) :-

- Companies Act, Act No. 71 of 2008
- Income Tax Act, Act No. 58 of 1962 (Section 75)
- Value-Added Tax Act, Act No. 89 of 1991 (Section 65)
- Customs and Excise Act, Act No. 91 of 1964 (Section 101)
- Unemployment Insurance Act, Act No. 30 of 1966 (Section 32)
- Basic Conditions of Employment Act, Act No. 75 of 1997 (Section 31)
- Employment Equity Act, Act No. 55 Of 1998 (Section 26)
- Compensation for Occupational Injuries and Diseases Act, Act No. 130 of 1993 (Section 97)
- Guidance and Placement Act, Act No. 61 of 1981 (Section 15(5))
- Occupational Health and Safety Act, Act No. 85 of 1993
- Consumer Protection Act, Act No. 68 of 2008

6. **DOCUMENTS / INFORMATION HELD BY LASER IN TERMS OF THE ACT** (Section 51(1)(e) of the Act)

The documents / information listed herein below pertain to the day-to-day management of the business of Laser :-

- Information and records required to be retained in respect of the legislation referred to in Section 5 above
- Standard Employment Contracts
- Employment Equity Plan & Report
- Staff Handbooks
- Human Resources Policies and Procedures
- List of trademarks and pending applications
- Insurance Policies
- Curriculum Vitae and reference information on employment candidates interviewed on behalf of clients
- Credit checks in respect of employment candidates
- Other commercial contracts

It is recorded that any and all documents / information requested pertaining to the aforesaid shall always only be made available to a requestor subject to the provisions of the Act.

7. **OTHER INFORMATION** (Section 51(1)(f) of the Act)

The Minister of Justice and Constitutional Development has to date not published any regulations in terms of this section.

8. **AVAILABILITY OF THE MANUAL** (Section 51(3) of the Act)

8.1 This manual is available for inspection at the offices of Laser, free of charge.

8.2 Copies of the manual may be obtained, subject to the prescribed fees, at the offices of Laser.

8.3 The manual can also be accessed on the website of the SAHRC ([www.sahrc.org.za](http://www.sahrc.org.za)) and will be published in the *Government Gazette*. However, it should be noted that the manual accessible on the website of SAHRC and in the *Government Gazette*, does not include the request forms or fee structure (set out on pages 11 and further of this manual). The request forms and fee structure can be obtained on the SAHRC website ([www.sahrc.org.za](http://www.sahrc.org.za)) or the website of the Department of Justice and Constitutional Development ([www.doj.gov.za](http://www.doj.gov.za)) (under "regulations").

9. **FORM OF REQUEST** (Section 53(1) of the Act)

**REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY**

(Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000))

**[Regulation 10]**

A. **PARTICULARS OF PRIVATE BODY**

The Head :

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B. **PARTICULARS OF PERSON REQUESTING ACCESS TO THE RECORD**

- |                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>a) <i>The particulars of the person who requests access to the record must be recorded below.</i></p> <p>b) <i>Furnish an address and/or fax number in the Republic to which information must be sent.</i></p> <p>c) <i>Proof of the capacity in which the request is made, if applicable, must be attached.</i></p> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Full names and surname : \_\_\_\_\_

\_\_\_\_\_

Identity Number : \_\_\_\_\_

Postal address : \_\_\_\_\_

\_\_\_\_\_

Fax number : \_\_\_\_\_

Telephone number : \_\_\_\_\_

E-mail address : \_\_\_\_\_

Capacity in which request is made, when made and on behalf of another person :

\_\_\_\_\_

**C. PARTICULARS OF PERSON ON WHOSE BEHALF REQUEST IS MADE**

*This section must be completed only if a request for information is made on behalf of another person.*

Full names and surname : \_\_\_\_\_

\_\_\_\_\_

Identity Number : \_\_\_\_\_

**D. PARTICULARS OF RECORD**

a) *Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located*

b) *If the provided space is inadequate please continue on a separate folio and attach it to this form. **The requester must sign all the additional folios.***

1. Description of record or relevant part of the record :-

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2. Reference number, if available : \_\_\_\_\_

3. Any further particulars of record : \_\_\_\_\_

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**E. FEES**

- a) *A request for access to a record, other than a record containing personal information about yourself, will be processed only after a **request fee** has been paid.*
- b) *You will be notified of the amount requested to be paid as the request fee.*
- c) *The fee **payable for access** to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.*
- d) *If you qualify for exemption of the payment of any fee, please state the reason therefore.*

Reason for exemption from payment of fees : \_\_\_\_\_

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**F. FORM OF ACCESS TO RECORD**

<p><i>If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.</i></p>			
Disability : _____ _____ _____		Form in which record is required : _____ _____	
<p>Mark the appropriate box with an "X".</p> <p>Notes :</p> <p>a) Your indication as to the required form of access depends on the form in which the record is available.</p> <p>b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.</p> <p>c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.</p>			
<p><b>1. If the record is in written or printed form</b></p>			
<input type="checkbox"/>	Copy of record*	<input type="checkbox"/>	Inspection of record
<p><b>2. If record consists of visual images :-</b>                  (this includes photographs, slides, video recordings, computer-generated images, sketches, etc.).</p>			
<input type="checkbox"/>	View the images	<input type="checkbox"/>	Copy of the images*
<input type="checkbox"/>		<input type="checkbox"/>	Transcription of the images*
<p><b>3. If record consists of recorded works or information which can be reproduced in sound</b></p>			
<input type="checkbox"/>	Listen to the soundtrack (audio cassette)	<input type="checkbox"/>	Transcription of soundtrack* (written or printed document)
<p><b>4. If record is held on computer or in an electronic or machine readable form -</b></p>			
<input type="checkbox"/>	Printed copy of record*	<input type="checkbox"/>	Printed copy of information derived from the record*
<input type="checkbox"/>		<input type="checkbox"/>	Copy in computer readable form* (stiffy or compact disc)
*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?			Yes <input type="checkbox"/>
*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?			No <input type="checkbox"/>
<p><b>A postal fee is payable</b></p>			

**G. PARTICULARS OF RIGHT TO BE EXERCISED OR PROTECTED**

*If the provided space is inadequate please continue on a separate folio and attach it to this form. **The requester must sign all the additional folios.***

1. Indicate which right is to be exercised or protected :

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2. Explain why the requested record is required for the exercising or protection of the aforementioned right :-

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**H. NOTICE OF DECISION REGARDING REQUEST FOR ACCESS**

*You will be notified in writing whether your request has been approved/denied. If you wish to be informed thereof in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.*

How would you prefer to be informed of the decision regarding your request for access to the record?

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Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_

\_\_\_\_\_  
SIGNATURE OF REQUESTER /  
PERSON ON WHOSE BEHALF  
REQUEST IS MADE

**10. PRESCRIBED FEES**

10.1 The fee for a copy of the manual as contemplated in regulation 9(2)(c) is R1,10 for every photocopy of an A4-size page or part thereof.

10.2 The fee for reproduction referred to in regulation 11(1), is as follows :-

	R
(a) For every photocopy of an A4-size page or part thereof	1,10
(b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c) For a copy in a computer-readable form on :-	
i) stiffy disc	7,50
ii) compact disc	70,00
(d) i) For a transcription of visual images, for an A4-size page or part thereof	40,00
ii) For a copy of visual images	60,00
(e) i) For a transcription of an audio record, for an A4-size page or part thereof	20,00
ii) For a copy of an audio record	30,00

10.3 The request fee payable by a requester, other than a personal requester, referred to in regulation 11(2) is R50,00.

10.4 The access fee payable by a requester referred to in regulation 11(3) are as follows :-

	R
(1) (a) For every photocopy of an A4-size page or part thereof	1,10
(b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine readable form	0,75
(c) For a copy in a computer-readable form on :-	
i) stifty disc	7,50
ii)compact disc	70,00
(d) i) For a transcription of visual images, for an A4-size page or part thereof	40,00
ii)For a copy of visual images	60,00
(e) i) For a transcription of an audio record, for an A4-size page or part thereof	20,00
ii)For a copy of an audio record	30,00
(f) To search for the record for disclosure, R30,00 for each hour or part of an hour reasonably required for such search and operation.	
(2) For purposes of section 54(2) of the Act, the following applies :-	
(a) Six hours as the hours to be exceeded before a deposit is payable; and	
(b) one third of the access fee is payable as a deposit by the requester.	
(3) The actual postage is payable when a copy of a record must be posted to a requester.	